

# WARRANTY

## LIFETIME LIMITED WARRANTY

For the lifetime of your power chair from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

### Structural frame components, including:

- Main frame
- Fixed-position seat post

## BATTERY WARRANTY

The battery is covered by a separate 13-month warranty, provided by the battery manufacturer. The batteries are not warranted by Pride.

*NOTE: Based on the HCPCS code, the components below are either covered under the two-year, 18-month, one-year, and six-month warranties listed or are covered by a separate 13-month limited warranty. Refer to the product warranty table at the end of this section for additional information and contact your authorized Pride Provider with any questions.*

## TWO-YEAR LIMITED WARRANTY (WITH GROUP 3 SEATING)

For two (2) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship. Any warranty claims for electronic assemblies may become void if damage results from the use of parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider:

### Electronic components, including:

- Charger assembly
- Controller
- Joystick

### Main frame assemblies, including:

- Metal seat framing

### Other components, including:

- Electrical harnesses

## 18-MONTH LIMITED WARRANTY (WITH GROUP 2 SEATING)

For eighteen (18) months from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship. Any warranty claims for electronic assemblies may become void if damage results from the use of parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider:

- Motor/gearbox assembly
- Power seat actuator

## ONE-YEAR LIMITED WARRANTY

For one (1) year from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship. Any warranty claims for electronic assemblies may become void if damage results from the use of parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider:

- Accessories
- Anti-tip forks
- Front riggings
- Caster forks
- Brakes (electronic function ONLY)
- Front rigging mounting brackets
- Caster beam



# WARRANTY

## SIX-MONTH LIMITED WARRANTY

For six (6) months from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Bearings and bushings

## RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a six-month warranty from Pride effective from the date of purchase.

## WARRANTY EXCLUSIONS

Full product warranty is extended to the original purchaser for new consumer purchases only and is dependent on the HCPCS code of the base. This warranty is not extended to third-party payers or renters for whom separate rental agreements exist. Please contact your authorized Pride Provider for further information on rental product warranty. This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS plastic shrouds
- Brake pads
- Motor brushes
- Tires and tubes
- Upholstery and seating
- Fuses/bulbs
- Circumstances beyond the control of Pride
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Pride Mobility Products
- Repairs and/or modifications made to any part without specific consent from Pride
- Parts/accessories that are not Pride original parts and are not purchased through an authorized Pride provider.

Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use or use other than normal
- Improper operation, maintenance, or storage

*NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.*

## SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized Pride Provider or Quantum Rehab Provider. Do not return faulty parts to Pride without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.

There is no other express warranty.

## IMPLIED WARRANTIES

**Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all other implied warranties are excluded.** This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.



# WARRANTY

Please register your product online at [www.pridemobility.com/warranty](http://www.pridemobility.com/warranty) or by phone by calling 800-910-6748. This will aid Pride in providing the best possible technical and customer service.

Model	Code	2-Year Limited	18-Month Limited	13-Month Limited	1-Year Limited
<b>J6</b>					
J6 2S-C	K0823			X	
J6 2S-SS	K0822			X	
J6 2SP-SS	K0835	X	X		X
<b>Jazzy 1450</b>					
Jazzy 1450 2VHD-C	K0827			X	
Jazzy 1450 2VHD-SS	K0826			X	
Jazzy 1450 2SPVHD-SS	K0839	X	X		X

**Table 1. Product Warranty**

